

# Notice of non-discrimination

Ballad Health complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently because of age, race, color, national origin, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, gender identity or expression.

## Ballad Health:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you believe that Ballad Health has failed to provide these services or discriminated in another way on the basis of age, race, color, national origin, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, gender identity or expression you can file a grievance with:

Corporate Compliance  
400 N. State of Franklin Rd.  
Johnson City, TN 37604  
Phone 423.302.3345  
Toll-Free Compliance Line: 800.535.9057

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
800.368.1019, 800.537.7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

For more information about the ADA, call the Department of Justice's toll-free ADA Information Line at 1.800.514.0301 (voice), 1.800.514.0383 (TTY) or visit the ADA Home Page at [www.ada.gov](http://www.ada.gov).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 423.302.3345

تامدخ نإف، ةغلل ركذا تددحتت تنك اذا: ةظوح لم مقرب لصلتا. نأجم لاب لك رفاوتت ةىوغلل ةدعاسملا مكبلا او مصلا فتاه 423.302.3345

注意: 如果您使用繁體中文, 您可以免費獲得語言協助服務。請電 423.302.3345

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 423.302.3345

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 423.302.3345 번으로 전화해 주십시오

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 423.302.3345

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ອັດຕະໂນພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ຄວນນຳພາ ພ້ອມໃຫ້ທ່ານ. ໂທ 423.302.3345

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም ኣርዳታ ድርጅቶች: በነጻ ሊያግዙዎት ተዘጋጅተዋል: ወደ ሚከተለው ቁጥር ይደውሉ 423.302.3345

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 423.302.3345

Dhyāna: Tamē gujarātī bhāṣā sahāya sēvā'ō vinā mūlyē, vāta, tō tamē karavā māṭē upalabdha chē. Kōla karō 423.302.3345

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。423.302.3345まで、お電話にてご連絡ください

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 423.302.3345

ध्यान दः यद आप हदी बोलते ह तो आपके लिए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 423.302.3345 पर कॉल कर

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 423.302.3345

هچوت، دى نك ىم وگتفگ ىسراف نابز هب رگا: هچوت امش ىارب ناگىار تروصب ىنابز تالى هسرت دى رىگب سامت اب. دشاب ىم مهارف 423.302.3345  
লক্ষ্য করনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করন ১-423.302.3345

Dè dè nà ke dyédé gbo: Ɔ jũ ké m̄ [Bàsóò-wùdù-po-nyò] jũ ní, níí, à wuđù kà kò dè po-poò b̄é in m̄ gbo kpáa. Đá 423.302.3345

Nti: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 423.302.3345

AKIYESI: Bi o ba nsọ èdè Yorùbú ọfẹ ni iranlọwọ lori èdè wa fun yin o. Ẹ pe ẹrọ-ibanisọrọ yi 423.302.3345

ىك نابز وك پآ وت، ىى- ىتلوب ودرا پآ رگا: رادربخ لاک - ىى- ىبایتسد ىىم تفم تامدخ ىك ددم

423.302.3345. ىرىك