Source: January 2023 Hospital Compare Preview Reports



			Franklin		Holston				Hawkins			Bristol		Smyth				Johnson		
			Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	For Discharges		Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
	Between	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
Target Quality Measures Rate		- портин острано	110201	10000	110021			10200	110001	10022	112020			100000		110020	11000=	11201	110000	102000
raiget quanty incusares nate																		1		
	Sept 1, 2019	As Compared to	Same As	Same As	Worse Than	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
PSI-3 Pressure Ulcer Rate	- Jun 30, 2021	National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
			0.16	0.57	1.570	0.28	0.41		0.52	0.35		0.35	0.09	0.36	0.33	0.26	0.53		0.17	
	Sept 1, 2019		Same As	Same As	Same As	Same As	C A-	Not	Same As	Same As	Not	Same As	Same As	Same As	Net	Same As	Same As	Not	Same As	Not
	- Jun 30, 2021	As Compared to		National	National	National	Same As National		National	National	Applicable	National	National	National	Not Applicable	National	National		National	
PSI-6 latrogenic Pneumothorax Rate	- Juli 30, 2021	National Benchmark	National					Applicable			Applicable			National				Applicable		Applicable
			0.18	0.16	0.20	0.18	0.23		0.19	0.18		0.21	0.17		0.18	0.18	0.19		0.18	
	Sept 1, 2019		Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Not	Same As	Same As	Not	Worse than	Not
PSI-8 In-Hospital Fall With Hip Fracture Rate (previously	- Jun 30, 2021	As Compared to	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	Applicable	National	National	Applicable	National	Applicable
Postoperative Hip Fracture Rate)		National Benchmark																		
			0.06	0.04	0.04	0.07	0.10		0.07 Not	0.17		0.05	0.06	0.18	0.07 Not	0.07	0.07		0.24	
	Sept 1, 2019		Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Same As	Applicable	Same As	Not	Not	Same As	Not
	- Jun 30, 2021	As Compared to	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	National	(Too Few	National	Applicable	Applicable	National	Applicable
PSI 09 Perioperative Hemorrhage or Hematoma Rate	- Juli 30, 2021	National Benchmark	National	National	INALIONAL	INALIONAL	INALIONAL	Applicable	(100 rew Cases)	National	Applicable	INALIONAL	INALIONAL	National	•	National	Applicable	Applicable	National	Applicable
13103 Ferroperative Hemorrhage of Hematoma Rate		Trational Benefithark	2.21	1.62	1.72	2.35	2.49		cases)	2.37		2.56	2.24	2.37	Cases)	2.60			2.73	
			2.21	1.02	1.72	2.33	2.43			Not		2.50	2.24	2.37		2.00			2.75	
	Sept 1, 2019		Same As	Same As	Same As	Same As	Same As	Not	Not	Applicable	Not	Same As	Same As	Same As	Not	Same As	Not	Not	Same As	Not
PSI 10 Postoperative Physiologic and Metabolic Derangement	- Jun 30, 2021	As Compared to	National	National	National	National	National	Applicable	Applicable	(Too Few	Applicable	National	National	National	Applicable	National	Applicable	Applicable	National	Applicable
Rate	12 23, 2222	National Benchmark								Cases)	, , , , , , , , , , , , , , , , , , , ,									
			0.84	1.74	0.55	0.90	1.41			,		0.91	0.87	0.91		0.90			0.87	
										Not										
	Sept 1, 2019		Same As	Worse than	Same As	Same As	Same As	Not	Not	Applicable	Not	Same As	Same As	Same As	Not	Same As	Not	Not	Same As	Not
	- Jun 30, 2021	As Compared to	National	National	National	National	National	Applicable	Applicable	(Too Few	Applicable	National	National	National	Applicable	National	Applicable	Applicable	National	Applicable
PSI 11 Postoperative Respiratory Failure Rate		National Benchmark								Cases)										
			6.18	13.190	4.08	5.66	5.84		A/1			5.70	7.67	5.74	8 7 - 7	5.59			4.42	
	1.11 2010		C A-	C 1-	Ca A -	C 1-	C 4-	Mat	Not	Ca A -	N-4	C 1-	C A-	Cama Aa	Not	C 1-	8/-4	8/	Ca A.	N-+
PSI 12 Perioperative Pulmonary Embolism or Deep Vein	Jul 1, 2019	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Applicable (Tax Farm	Same As	Not	Same As	Same As	Same As	Applicable	Same As	Not	Not	Same As	Not
Thrombosis Rate	- Jun 30, 2021	National Benchmark	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	National	(Too Few	National	Applicable	Applicable	National	Applicable
THI OTHOGOSIS NACC		TVational Benefithark	3.83	3.60	2.48	3.24	3.36		Cases)	3.36		2.95	3.68	4.31	Cases)	3.20			3.87	
			3.03	3.00	2.40	Not	3.30			Not		2.55	3.00	4.51		3.20			3.07	
	Jul 1, 2019		Same As	Same As	Same As	Applicable	Same As	Not	Not	Applicable	Not	Not	Same As	Same As	Not	Same As	Not	Not	Same As	Not
	- Jun 30, 2021	As Compared to	National	National	National	(Too Few	National	Applicable	Applicable	(Too Few	Applicable	Applicable	National	National	Applicable	National	Applicable	Applicable	National	Applicable
PSI 13 Postoperative Sepsis Rate	·	National Benchmark				Cases)		''	''	Cases)	l	l						''		
			4.51	6.34	3.85		5.42					3.00	5.23	4.02		3.92			4.49	
									Not	Not				Not						
	Jul 1, 2019		Same As	Same As	Same As	Same As	Same As	Not	Applicable	Applicable	Not	Same As	Same As	Applicable	Not	Same As	Not	Not	Same As	Not
	- Jun 30, 2021	As Compared to	National	National	National	National	National	Applicable	(Too Few	(Too Few	Applicable	National	National	(Too Few	Applicable	National	Applicable	Applicable	National	Applicable
PSI 14 Postoperative Wound Dehiscence Rate		National Benchmark		ļ					Cases)	Cases)				Cases)						
	1		0.74	0.98	0.69	0.78	0.84					0.69	0.73		Not	0.79			0.75	
	Jul 1 2010		Samo Ac	Same As	Sama Ac	Sama Ac	Came Ac	Not	Not	Samo Ac	Not	Samo Ac	Same Ac	Samo Ac		Sama Ac	Not	Not	Sama Ac	Not
PSI 15 Accidental Puncture or Laceration Rate* (Measure	Jul 1, 2019 - Jun 30, 2021	As Compared to	Same As	Same As National	Same As National	Same As	Same As National	Not	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Same As National	Applicable	Same As	Not Applicable	Not	Same As National	Not Applicable
modified)	- Juli 30, 2021	National Benchmark	National	ivational	ivatiOnal	National	ινατιοπαί	Applicable	Applicable	ivational	Аррисавіе	INGLIGITAL	ivational	ivational	(Too Few	National	Аррисавіе	Applicable	ivatiOtial	Applicable
		acional benefitial k	0.83	0.73	0.76	0.97	1 12			1.03		1.64	0.89	1.03	Cases)	1 01			0.92	
	+		0.83	0.73	0.70	0.97	1.13			1.03		1.04	0.89	1.03		1.01			0.92	
	Apr 1, 2021	As Compared to	Not	Same As	Same As	Not	Not	Not	Not	Worse Than	Not	Same As	Same As	Not	Not	Not	Not	Not	Same As	Not
CLABSI	- Mar 31, 2022	National Benchmark	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	National	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	National	Applicable
CD 100.		acional Deficilifial K		1.595	1.095					3.723		1.004	1.851						0.56	
	1	1		1.333	1.093		L			3.723		1.004	1.031						0.30	

Source: January 2023 Hospital Compare Preview Reports



	For Discharges Between	National Hospital Compare	Franklin Woods Community Hospital 440184	Johnson City Medical Center 40063	Holston Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	Hawkins County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Bristol Regional Medical Center 440012	Johnston Memorial Hospital 490053	Smyth County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	Johnson County Community Hospital 441304	Greeneville Community Hospital 440050	Lee County Community Hospital 491309
CAUTI	Apr 1, 2021 - Mar 31, 2022	As Compared to National Benchmark	Same As National	Worse than National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Same As National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Worse than National	Not Applicable
SSI COLON Surgical Site Infection	Apr 1, 2021 - Mar 31, 2022	As Compared to National Benchmark	0.799 Same As National	1.58 Same As National	0.704 Same As National	Same As National	Not Applicable	Not Applicable	Not Applicable	0.829 Not Applicable	Not Applicable	1.119 Same As National	0.457 Same As National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	2.34 Same As National	Not Applicable
SSI HYST Surgical Site Infection	Apr 1, 2021 - Mar 31, 2022	As Compared to National Benchmark	1.096 Not Applicable	1.75 Not Applicable	0.375 Same As National	1.316 Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	0.668 Not Applicable	0.856 Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	0.00 Not Applicable	Not Applicable
MRSA	Apr 1, 2021 - Mar 31, 2022	As Compared to National Benchmark	Same As National	Worse Than National	1.508 Worse Than National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Worse Than National	Worse Than National	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	Apr 1, 2021 - Mar 31, 2022	As Compared to	0.000 Better Than National	2.053 Better Than National	2.285 Better Than National	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable	2.019 Better Than National	3.650 Better than National	Not Applicable	Same As National	Same As National	Not Applicable	Not Applicable	Same As National	Not Applicable
CDIFF General Information-Structural Measures OP12 HIT Ability electronically receive lab results	11101 31, 2022	National Benchmark Survey Question	0.189 Not Available	0.475 Not Available	0.581 Not Available	0.472 Not Available	0.289 Not Available	Not Available	Not Available	0.362 Not Available	Not Available	0.258 Not Available	0.105 Not Available	Not Available	0.552 Not Available	0.556 Not Available	Not Available	Not Available	0.491 Not Available	Not Available
OP17 Tracking Clinical Results Between Visits Survey of Patient's Experiences - Hospital Consumer Assessment of Healthcare Providers and Systems Survey (HCAHPS) %		Survey Question	Not Available Not Available	Not Available	Not Available	Not Available Not Available	Not Available Not Available	Not Available Not Available	Not Available	Not Available	Not Available	Not Available Not Available	Not Available	Not Available	Not Available Not Available	Not Available Not Available	Not Available Not Available	Not Available Not Available	Not Available	Not Available
HCOMP1A P Patients who reported that their nurses "Always" communicated well	Apr 1, 2021 - Mar 31, 2022	79	80	73 * *	71 **	79 ****	82 ***	Not Applicable Not Available	92 Not Available	82 ***	89 Not Available	71 * *	77	86	79 ***	76 ★★	84	Not Applicable	73 * *	Not Applicable
Category Star Rating HCOMP1U P Patients who reported that their nurses "Usually" communicated well HCOMP1 SNP Patients who reported that their nurses	Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021	15	16	20	18	17	16	Not Applicable Not Not	7	12	6	20	16	16	17	17	too few srvys	Not Applicable Not	17	Not Applicable Not
"Sometimes" or "Never" communicated well HCOMP2A P Patients who reported that their doctors "Always" communicated well	- Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022	5 80	4 79	7 72	76	80	2 86	Applicable Not Applicable	93	6 87	5 89	9 73	7 78	2 87	80	6 77	80	Applicable Not Applicable	9 74	Applicable Not Applicable
Category Star Rating HCOMP2U P Patients who reported that their doctors "Usually" communicated well HCOMP2 SNP Patients who reported that their doctors	Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021	15	16	20	16	16	11	Not Available Not Applicable Not	Not Available	11	Not Available 4	18	16	10	12	17	too few srvys	Not Applicable Not	* *	Not Applicable Not
"Sometimes" or "Never" communicated well HCOMP3A P Patients who reported that they "Always" received help as soon as they wanted	- Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022	66	5 66	8 58	8 54	4 65	3 61	Applicable Not Applicable	2 85	2 82	7 84	9 55	6 56	3 68	8 68	6 63	78	Applicable Not Applicable	10 60	Applicable Not Applicable
Category Star Rating HCOMP3U P Patients who reported that they "Usually" received help as soon as they wanted HCOMP3 SNP Patients who reported that they "Sometimes" or	Apr 1, 2021 - Mar 31, 2022	23	**** 24	* * * 28	* * 24	**** 26	*** 30	Not Available Not Applicable	Not Available	11	Not Available	* * 27	* * 28	**** 26	23	*** 24	too few srvys	Not Applicable	*** 25	Not Applicable
"Never" received help as soon as they wanted HCOMPSU P Patients who reported that staff "Always" explained about medicines before giving it to them	Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022	11 62	10 62	14 54	22 56	9 62	9 68	Not Applicable Not Applicable	2 60	7 71	68 66	19 57	16 57	6 69	9 54	13 61	7 66	Not Applicable Not Applicable	15 57	Not Applicable Not Applicable
Category Star Rating	,2		****	**	**	***	****	Not Available	Not Available	****	Not Available	***	***	****	**	***	too few srvys		***	

Source: January 2023 Hospital Compare Preview Reports Updated 11/22/2022



			Franklin		Holston			ı	Hawkins			Bristol		Smyth				Johnson		
	5 - Birch -		Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	For Discharges Between		Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
	between	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
UCOMPTUD Davis de la constadada de fil ((U. a)). (1) a la circa de la constada de		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
HCOMP5U P Patients who reported that staff "Usually" explained about medicines before giving it to them	Apr 1, 2021	18	19	18	18	15	15	Not	16	13	18	19	17	17	18	15	19	Not	21	Not
about medicines before giving it to them	- Mar 31, 2022							Applicable										Applicable		Applicable
HCOMP5 SNP Patients who reported that staff "Sometimes" or	Apr 1, 2021	20	19	28	26	23	17	Not	14	16	14	24	26	14	28	70	15	Not	22	Not
"Never" explained about medicines before giving it to them	- Mar 31, 2022							Applicable										Applicable		Applicable
HCLEAN HSPAP Patients who reported that their room and	Apr 1, 2021	72	66	56	54	78	59	Not	74	76	75	51	75	78	68	73	80	Not	52	Not
bathroom were "Always" clean	- Mar 31, 2022	,,,	00	30	J	,,	33	Applicable	/	,,	/3	<i>J</i> 1	,,	70	00	,,	00	Applicable	32	Applicable
Category Star Rating			***	*	*	****	**	Not Available	Not Available	****	Not Available	*	****	****	***	***	too few srvys		*	
HCLEAN HSPUP Patients who reported that their room and	Apr 1, 2021	18	19	25	19	16	26	Not	19	17	15	25	16	14	21	17	15	Not	21	Not
bathroom were "Usually" clean HCLEAN HSPSNP Patients who reported that their room and	- Mar 31, 2022 Apr 1, 2021	_						Applicable Not										Applicable Not		Applicable Not
bathroom were "Sometimes" or "Never" clean	- Mar 31, 2022	10	15	19	27	6	15	Applicable	7	7	10	24	9	8	11	13	5	Not Applicable	27	Not Applicable
HQUIETHSP AP Patients who reported that the area around their	Apr 1, 2021							Not										Not		Not
room was "Always" quiet at night	- Mar 31, 2022	62	67	50	51	60	59	Applicable	71	68	80	55	58	70	68	68	79	Applicable	55	Applicable
Category Star Rating			****	**	**	***	***	Not Available	Not Available	****	Not Available	**	***	****	****	****	too few srvys		**	
HQUIETHSP UP Patients who reported that the area around their	Apr 1, 2021	20	20	25	22	20	22	Not	17	24	42	24	24	20	24	25	10	Not	20	Not
room was "Usually" quiet at night	- Mar 31, 2022	28	28	35	32	28	32	Applicable	17	21	13	31	31	26	24	25	18	Applicable	29	Applicable
HOUSETHED CND Dationts who reported that the area around their	Apr 1, 2021		_					Not						_	_	_	_	Not		Not
HQUIETHSP SNP Patients who reported that the area around their room was "Sometimes" or "Never" quiet at night	- Mar 31, 2022	10	5	15	17	12	9	Applicable	12	11	7	14	11	4	8	7	3	Applicable	16	Applicable
room was sometimes of Never quiet at high																				
HCOMP6Y P Patients who reported that YES, they were given	Apr 1, 2021	86	86	84	84	86	89	Not	90	88	90	83	88	84	90	83	79	Not	83	Not
information about what to do during their recovery at home	- Mar 31, 2022							Applicable										Applicable		Applicable
Category Star Rating			***	***	***	***	****	Not Available	Not Available	****	Not Available	***	****	****	****	***	too few srvys		***	
HCOMPAN P Patients who reported that NO, they were not given	Apr 1, 2021	4.4		4.6	4.6			Not	4.0	40	4.0	4745	4.0		4.0	4=	2.4	Not		Not
HCOMP6N P Patients who reported that NO, they were not given information about what to do during their recovery at home	Apr 1, 2021 - Mar 31, 2022	14	14	16	16	14	11	Not Applicable	10	12	10	1745	12	6	10	17	21	Not Applicable	17	Not Applicable
information about what to do during their recovery at home	- Mar 31, 2022							Applicable			-							Applicable	17	Applicable
information about what to do during their recovery at home HCOMP7SA Patients who "Strongly Agree" they understood	- Mar 31, 2022 Apr 1, 2021	14 51	14 50	16 42	16 45	14 49	11 46		10 62	12 56	10 68	1745 45	12 47	6 60	10 44	17 49	21 57		17 45	1
information about what to do during their recovery at home HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	- Mar 31, 2022							Applicable Not			-							Applicable Not		Applicable Not
information about what to do during their recovery at home HCOMP7SA Patients who "Strongly Agree" they understood	- Mar 31, 2022 Apr 1, 2021	51	50 ***	42 **	45 ***	49 ***	46 ★★	Applicable Not Applicable	62 Not Available	56 ***	68 Not Available	45 * *	47 **	60	44 ***	49 ***	57 too few surveys	Applicable Not	45 * *	Applicable Not
information about what to do during their recovery at home HCOMP75A Patients who "Strongly Agree" they understood their care when they left the hospital Category Star Rating	- Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022		50	42	45	49	46	Not Applicable Not Available	62	56	68	45	47	60	44	49	57	Applicable Not Applicable	45	Applicable Not Applicable
information about what to do during their recovery at home HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital Category Star Rating HCOMP7A Patients who "Agree" they understood their care when they left the hospital	- Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022	51	50 *** 46	42 ** 50	45 *** 48	49 *** 47	46 ** 50	Not Applicable Not Available Not	62 Not Available 35	56 ★★★ 37	68 Not Available	45 ★★ 47	47 ** 45	60 **** 36	44 *** 51	49 *** 44	57 too few surveys 40	Not Applicable Not Not	45 ★★ 46	Not Applicable Not Not
information about what to do during their recovery at home HCOMP75A Patients who "Strongly Agree" they understood their care when they left the hospital Category Star Rating HCOMP7A Patients who "Agree" they understood their care when they left the hospital HCOMP7D SD Patients who "Disagree" or "Strongly Disagree"	- Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022	51	50 ***	42 **	45 ***	49 ***	46 ★★	Not Applicable Not Available Not Applicable Applicable	62 Not Available	56 ***	68 Not Available	45 * *	47 **	60	44 ***	49 ***	57 too few surveys	Not Applicable Not Applicable Not Applicable	45 * *	Not Applicable Not Applicable Not Applicable Not
information about what to do during their recovery at home HCOMP75A Patients who "Strongly Agree" they understood their care when they left the hospital Category Star Rating HCOMP7A Patients who "Agree" they understood their care when they left the hospital HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood their care when they left the hospital	- Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022	51	50 *** 46	42 ** 50	45 *** 48	49 *** 47	46 ** 50	Not Applicable Not Available Not Available Not Applicable Not Applicable	62 Not Available 35	56 ★★★ 37	68 Not Available	45 ★★ 47	47 ** 45	60 **** 36	44 *** 51	49 *** 44	57 too few surveys 40	Not Applicable Not Applicable Not Applicable Not Applicable	45 ★★ 46	Not Applicable Not Applicable Not Applicable Not Applicable
information about what to do during their recovery at home HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital Category Star Rating HCOMP7A Patients who "Agree" they understood their care when they left the hospital HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood their care when they left the hospital HHSP RATING910 Patients who gave their hospital a rating of 9	- Mar 31, 2022 Apr 1, 2021 Apr 1, 2021	51	50 *** 46	42 ** 50	45 *** 48	49 *** 47	46 ** 50	Applicable Not Applicable Not Applicable Not Applicable Not Applicable Not	62 Not Available 35	56 ★★★ 37	68 Not Available	45 ★★ 47	47 ** 45	60 **** 36	44 *** 51	49 *** 44	57 too few surveys 40	Not Applicable Not Applicable Not Applicable Not Applicable Not	45 ★★ 46	Applicable Not Applicable Not Applicable Not Applicable Not Applicable Not
information about what to do during their recovery at home HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital Category Star Rating HCOMP7A Patients who "Agree" they understood their care when they left the hospital HCOMP7D SD Patients who "Disagree" or "Strongly Disagree" they understood their care when they left the hospital HHSP RATING910 Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	- Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022 Apr 1, 2021 - Mar 31, 2022	51 43	50 *** 46 4	42 ** 50 8 57	45 *** 48 7 58	49 *** 47 4 67	46 ** 50 4 67	Applicable Not Applicable Not Applicable Not Applicable Not Applicable Not Applicable	62 Not Available 35 3	56 *** 37 7 69	68 Not Available 24 8	45 ** 47 8 59	47 ** 45 8 64	60 **** 36 4	44 *** 51 5	49 *** 44 7 67	57 too few surveys 40 3 70	Not Applicable Not Applicable Not Applicable Not Applicable	45 ★★ 46 9 51	Not Applicable Not Applicable Not Applicable Not Applicable
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Source: January 2023 Hospital Compare Preview Reports Updated 11/22/2022



			Franklin		Holston	1		1	Hawkins	ı		Bristol		Smyth		1		Johnson		
	For Discharges Between	National	Woods Community Hospital 440184	Johnson City Medical Center 40063	Valley Medical Center 440017	Indian Path Community Hospital 440176	Norton Community Hospital 490001	Dickenson County Hospital 491303	County Memorial Hospital 440032	Lonesome Pine Hospital 490114	Hancock County Hospital 441313	Regional Medical Center 440012	Johnston Memorial Hospital 490053	County Community Hospital 490038	Russell County Hospital 490002	Sycamore Shoals Hospital 440018	Uncoi County Hospital 440001	County Community Hospital 441304	Greeneville Community Hospital 440050	Lee County Community Hospital
	Jan 1, 2021 - Dec 31,	Hospital Compare	440164	40063	440017	440176 Not	490001	491303 Not	Not	490114	Not	440012	490055	490038		440018		Not	440050	491309 Not
OP29 Avg Risk Polyp Surveillance	2021	91%	50%	100%	95215%	Applicable	100%	Applicable	Applicable	92%	Applicable	40%	100%	100%	N/A (Too Few To Rpt)	100%	N/A (Too Few To Rpt)	Applicable	100%	Applicable
OP30 High risk Polyp Surveillance Retired																				
Timely & Effective Care Heart Attack																				
OP3b Median Time to Transfer AMI (Minutes)	Apr 1, 2021 - Mar 31, 2022	63	37	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	54	67	105	4599	90	77	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	39	54	52	73	106	80	132
Timely & Effective Care- Emergency Department (ED) Throughput	4 4 2004			_		ı	ı	ı	1	1	l	1	l		1	ı	_	ı		
EDV Emergency Department Volume Category	Apr 1, 2021 - Mar 31, 2022	Not Applicable	Medium	High	High	Medium	Low	Low	Low	Low	Low	High	Medium	Low	Low	Medium	Low	Low	Medium	Low
ED2b ED Decision to Transport (Minutes) Retired																				
OP18b Median time ED arrival to discharge (Minutes)	Apr 1, 2021 - Mar 31, 2022	All Categories = 159 Low Vol = 127 Medium Vol = 170 High Vol = 202 Very High Vol = 188	200	190	220	185	195	124	100	161	141	208	230	129	134	200	141	104	205	157
OP22 Left without being seen	Jan 1, 2021 - Dec 31, 2021	3%	3%	2%	2%	4%	1%	1%	1%	1%	1%	3%	4%	1%	1%	4%	1%	1%	3%	4%
OP23 Head CT stroke patients	Apr 1, 2021 - Mar 31, 2022	70%	50%	50%	89%	N/A (Too Few To Rpt)	78%	N/A (Too Few To Rpt)	50%	88%	50%	86%	81%	91%	50%	38%	25%	N/A (Too Few To Rpt)	23%	N/A (Too Few To Rpt)
Timely & Effective Care Preventive Care %																				
IMM3OP27 FACADHPCT HCW Influenza Vaccination	Oct 1, 2021 - Mar 31, 2022	80%	98%	99%	98%	98%	99%	99%	98%	98%	98%	99%	99%	99%	99%	100%	98%	Not Applicable	99%	Not Applicable
HCP_COVID-19 Vaccination Coverage Healthcare Personnel	Oct 1, 2021 - Mar 31, 2022	88%	94%	90%	89%	91%	N/A (Too Few To Rpt)	83%	63%	87%	67%	91%	91%	87%	92%	90%	92%	Not Applicable	92%	Not Applicable
Timely & Effective Care Blood Clot Prevention & Treatment %																				
SEP-1 Severe Sepsis and Septic Shock	Apr 1, 2021 - Mar 31, 2022	57%	56%	42%	50%	53%	41%	N/A (Too Few To Rpt)	61%	49%	60%	47%	53%	80%	61%	28%	60%	Not Applicable	44%	Not Applicable
Timely & Effective Care Pregnancy & delivery care %				,													,			
PC01 Elective Delivery	Apr 1, 2021	2.0%	8.0%	8%	Not Applicable	0%	0.0%	Not Applicable	Not Applicable	22%	Not Applicable	8.0%	12.0%	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	0.0%	Not Applicable
Complications - Surgical Complications Rate	- Mar 31, 2022				Applicable		<u> </u>	Applicable	Applicable		Аррисавіе			Applicable	Applicable	Applicable	Applicable	Applicable		Аррисавіе
Hip and Knee Complications	Apr 1, 2018 - Mar 31, 2021	As Compared to National Benchmark	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	Same As National	Not Applicable	Same As National	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
,				2.1%	2.2%							2.4%	2.9%	2.5%		2.3%				
	Jul 1, 2019 - Jun 30,	As Compared to	Same As	Not	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Not	Same As	Not	Not	Same As	Not
PSI90 Complications / patient safety for selected indicators	2021	National Benchmark	National 0.96	Applicable	National 0.95	National 0.93	National 0.98	Applicable	National 1.0%	National 1.0%	Applicable	National 0.8%	National 1.0%	National 1.0%	Applicable	National 0.9%	Applicable	Applicable	National 1.0%	Applicable
PSI4SURG COMP Death rate among surgical patients with serious treatable complications	Jul 1, 2019 - Jun 30, 2021	As Compared to National Benchmark	Not Applicable (Too Few Cases)	Worse Than National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable	N/A (Too Few To Rpt)	Not Applicable	Not Applicable	N/A (Too Few To Rpt)	Not Applicable
Readmissions & deaths 30 day rates of readmission %			nandillillillillillillilli								AND DESCRIPTION OF THE PROPERTY OF THE PROPERT									
READM30 AMI Acute myocardial infarction (AMI) 30day readmission rate	July 2018 - Jun 2021	As Compared to National Benchmark	Not Applicable (Too Few Cases)	Same As National	Same As National	N/A (Too Few To Rpt)	N/A (Too Few To Rpt)	Not Applicable	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	Same As National	Same As National	N/A (Too Few To Rpt)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable (Too Few Cases)	Not Applicable	N/A (Too Few To Rpt)	Not Applicable

Source: January 2023 Hospital Compare Preview Reports



		i	Franklin		Holston	1			Hawkins			Bristol		Smyth				Johnson		
		i	Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	For Discharges	i	Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
	Between	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital
		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
	 ,			16.1%	15.4%							16.0%	15.5%							
	†	†													T					
	July 2018 - Jun 2021	As Compared to	Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
READM30HF Heart Failure 30Day readmissions rate	<u></u>	National Benchmark	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
			22.1%	22.1%	20.2%	22.0%	23.0%		21.2%	21.9%		24.2%	23.2%	22.0%	24.0%	22.9%	22.2%		22.5%	
		4.6	Same As	Worse Than	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
DEADM20DN Description 12 20 description	July 2018 - Jun 2021	As Compared to	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	National	National	National	Applicable	National	Applicable
READM30PN Pneumonia 30day readmission rate	+	National Benchmark																		.
	+	+	17.3%	19.7%	17.3%	17.4%	16.9%		17.7%	16.0%		19.1%	19.2%	17.5%	19.5%	16.9%	17.0%	+	16.6%	
	July 2018 - Jun 2021	As Compared to	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not	Not
READM30 STK Stroke 30day readmission rate	1, 2020 3011 2021	National Benchmark	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable
														1	1					
									Not								Not			
DEADAGO COST SI	July 2018 - Jun 2021		Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Not	Same As	Same As	Same As	Same As	Same As	Applicable	Not	Same As	Not
READM30 COPD Chronic obstructive pulmonary disease 30day	50., 2010 - Juli 2021	As Compared to	National	National	National	National	National	Applicable	(Too Few	National	Applicable	National	National	National	National	National	(Too Few	Applicable	National	Applicable
readmission rate	+	National Benchmark	10.00/	10.00/	10.10/	10.00/	30.00/	<u> </u>	Cases)	10.00/		34.00/	30.30/	10.20/	10.52/	10.00/	Cases)	+	30.40/	
	 	+	19.6%	18.6%	19.1%	19.8%	20.0%			19.6%	 	21.8%	20.3%	19.2%	19.5% Not	18.9%			20.4%	
			Not	Same As	Same As	Not	Not	Not	Not	Not	Not	Same As	N/A (Too Few	Not	Not Applicable	Not	Not	Not	Not	Not
READM30 CABG Coronary artery bypass graft (CABG) surgery	July 2018 - Jun 2021	As Compared to	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	National	To Rpt)	Applicable	(Too Few	Applicable	Applicable	Applicable	Applicable	Applicable
30day readmission rate2	·	National Benchmark					,,,,	,,,,	,,,,	,,,	,,,,		' <u> </u>		Cases)				,,,,	,
				12.2%	13.1%							11.2%		T	T				I	
	,				ı — —	Annettendill				Not		1			Not			Annatana		
	July 2018 - Jun 2021		Not	Same As	Same As	N/A (Too Few	N/A (Too Few	Not	Not	Applicable	Not	Same As	Same As	Same As	Applicable	Same As	Not	Not	N/A (Too Few	Not
READM30 HIPKNEE 30day readmission rate following elective THA	\	As Compared to	Applicable	National	National	To Rpt)	To Rpt)	Applicable	Applicable	(Too Few	Applicable	National	National	National	(Too Few	National	Applicable	Applicable	To Rpt)	Applicable
/ TKA	+	National Benchmark	<u> </u>	4.30/	2.00/			L		Cases)		4 20/	4.00/	4.40/	Cases)	4.50/			L	
<u></u>	+	+	<u> </u>	4.2%	3.6%		<u> </u>					4.3%	4.8%	4.4%	μ	4.5%		†		
READM30 HOSPWIDE 30day hospitalwide allcause unplanned	July 20120 - Jun	As Compared to	Same As	Worse Than	Same As	Same As	Same As	Not	Same As	Same As	N/A (Too Few	Worse Than	Same As	Same As	Same As	Same As	Same As	Not	Same As	Not
readmission	2021	National Benchmark	National	National	National	National	National	Applicable	National	National	To Rpt)	National	National	National	National	National	National	Applicable	National	Applicable
	1		16.3%	16.7%	15.8%	14.7%	15.7%	İ	14.7%	14.7%		16.6%	155%	13.9%	17.6%	15.2%	14.8%		15.7%	
Readmissions & deaths 30 day death (mortality) rates %																				
			Not			Not	Not		Not	Not		ا	ا	Not	Not		Not		Not	
MORTZOAMI Acuto muccordial infereties (ANAI) 20 de constituir	July 2018 - Jun 2021	As Company !	Applicable	Same As	Same As	Applicable	Applicable	Not	Applicable	Applicable	Not	Same As	Same As	Applicable	Applicable	Same As	Applicable	Not	Applicable	Not
MORT30AMI Acute myocardial infarction (AMI) 30day mortality	'	As Compared to National Benchmark	(Too Few	National	National	(Too Few	(Too Few	Applicable	(Too Few	(Too Few	Applicable	National	National	(Too Few	(Too Few	National	(Too Few	Applicable	(Too Few	Applicable
rate	+	reactional benchmark	Cases)	10 70/	10 10/	Cases)	Cases)	 	Cases)	Cases)		12 00/	12 10/	Cases)	Cases)	12 20/	Cases)		Cases)	
<u></u>	+	+		13.2%	13.1%	+	 	 			Not	13.9%	12.1%		!	13.3%	 			
	1		Same As	Worse Than	Same As	Same As	Same As	Not	Same As	Same As	Applicable	Same As	Same As	Same As	Same As	Same As	Same As	Not	Worse Than	Not
	July 2018 - Jun 2021	As Compared to	National	National	National	National	National	Applicable	National	National	(Too Few	National	National	National	National	National	National	Applicable	National	Applicable
MORT30HF Heart failure 30day mortality rate	<u></u>	National Benchmark						L	L		Cases)	<u> </u>	<u> </u>	' <u> </u>	l				<u> </u>	
			9.8%	14.2%	13.4%	11.9%	13.0%		11.4%	12.5%		13.3%	12.6%	12.6%	13.6%	11.9%	11.2%		16.1%	
			Same As	Same As	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Same As	Same As	Not	Same As	Same As	Not	Same As	Not
	July 2018 - Jun 2021	As Compared to	National	National	National	National	National	Applicable	National	National	Applicable	National	National	National	Applicable	National	National	Applicable	National	Applicable
MORT30PN Pneumonia 30day mortality rate	+	National Benchmark						,,,			,,,				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		, , ,
	+	+	16.5%	18.7%	19.0%	13.6%	15.2% Not		14.6% Not	15.9% Not		18.3%	Ч——	13.7% Not	Not	14.9%	17.4%		17.5%	
	1		Not Applicable	Worse Than	Same As	N/A (Too Few	Not Applicable	Not	Not Applicable	Not Applicable	Not	Same As	Same As	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not	Same As	Not
	July 2018 - Jun 2021	As Compared to	(Too Few	National	National	N/A (100 Few To Rpt)	(Too Few	Not Applicable	(Too Few	(Too Few	Not Applicable	Same As National	National	(Too Few	(Too Few	(Too Few	(Too Few	Applicable	Same As National	Not Applicable
MORT30STK Stroke 30day mortality rate	1	National Benchmark	(100 FeW Cases)	acional	iondi	.5 mpt/	(100 FeW Cases)	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(100 Few Cases)	(100 FeW Cases)	יייים אונטטונים.	ial	ioilal	(100 FeW Cases)	(100 FeW Cases)	(100 FeW Cases)	(100 FeW Cases)	ppiicuble	acional	ייטטיייקקי.
, , , , , , , , , , , , , , , , , , , ,	1	2		19.0%	12.5%		1	l i	1			16.7%	13.5%	T	T			l l	14.0%	
			www.committedlilli.														-• concernation			

Source: January 2023 Hospital Compare Preview Reports



			Franklin		Holston				Hawkins			Bristol		Smyth				Johnson		
			Woods	Johnson City	Valley	Indian Path	Norton	Dickenson	County	Lonesome	Hancock	Regional	Johnston	County	Russell	Sycamore	Uncoi	County	Greeneville	Lee County
	For Discharges		Community	Medical	Medical	Community	Community	County	Memorial	Pine	County	Medical	Memorial	Community	County	Shoals	County	Community	Community	Community
	Between	National	Hospital	Center	Center	Hospital	Hospital	Hospital	Hospital	Hospital	Hospital	Center	Hospital	Hospital						
		Hospital Compare	440184	40063	440017	440176	490001	491303	440032	490114	441313	440012	490053	490038	490002	440018	440001	441304	440050	491309
									Not		Not						Not			
			Same As	Same As	Same As	Same As	Same As	Not	Applicable	Same As	Applicable	Same As	Same As	Same As	Same As	Same As	Applicable	Not	Same As	Not
	July 2018 - Jun 2021	As Compared to	National	National	National	National	National	Applicable	(Too Few	National	(Too Few	National	National	National	National	National	(Too Few	Applicable	National	Applicable
MORT30 COPD 30day mortality rate COPD patients		National Benchmark							Cases)		Cases)						Cases)			''
			8.2%	9.9%	9.9%	8.2%	8.3%			8.3%		10.8%	8.6%	8.8%	8.6%	8.2%			7.9%	
			Not	Same As	Same As	Not	Not	Not	Not	Not	Not	Same As	Not	Not						
MORT30 CABG Coronary artery bypass graft surgery 30day	July 2018 - Jun 2021	As Compared to		National	National	Applicable						National		Applicable		Applicable				
mortality rate		National Benchmark	Applicable	National	National	Applicable	Applicable	Applicable	Applicable	Applicable	Applicable	National	Applicable	Applicable						
				3.2%	3.7%							3.7%								
Use of medical imaging Outpatient imaging efficiency %																				
			Not			Not		Not	Not	Not	Not				Not	Not	Not	Not		
	Jul 1, 2020 - Jun 30,	45.2%	Applicable	48.5%	58.9%	Applicable	Not	Applicable	Applicable	Applicable	Applicable	50.7%	48.1%	53.8%	Applicable	Applicable	Applicable	Applicable	56.7%	Not
	2021	45.2/0	(Too Few	40.5%	36.370	(Too Few	Applicable	(Too Few	(Too Few	(Too Few	(Too Few	30.7/6	40.1/0	33.0%	(Too Few	(Too Few	(Too Few	(Too Few	30.7%	Applicable
OP8 MRI Lumbar Spine for Low Back Pain			Cases)			Cases)		Cases)	Cases)	Cases)	Cases)				Cases)	Cases)	Cases)	Cases)		
	Jul 1, 2020 - Jun 30,	6.3%	8.7%	5.7%	5.1%	5.7%	1.3%	0.0%	1.6%	10.4%	4.0%	6.5%	4.6%	2.6%	0.8%	6.4%	4.5%	6.8%	8.1%	Not
OP10 Abdomen CT Use of Contrast Material	2021	0.070	0.770	3.7,0	3.270		2.070					0.570		2.075					0.170	Applicable
						Not		Not	Not	Not	Not				Not	Not	Not	Not		
OR12 Outpatients who get cardiac imaging stress tasts before	Jul 1, 2020 - Jun 30,	3.9%	3.7%	4.2%	2.6%	Applicable	Not	Applicable	Applicable	Applicable	Applicable	5.5%	2.8%	6.2%	Applicable	Applicable	Applicable	Applicable	3.2%	Not
OP13 Outpatients who got cardiac imaging stress tests before	2021					(Too Few	Applicable	(Too Few	(Too Few	(Too Few	(Too Few				(Too Few	(Too Few	(Too Few	(Too Few		Applicable
lowrisk outpatient surgery						Cases)		Cases)	Cases)	Cases)	Cases)				Cases)	Cases)	Cases)	Cases)		