

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.20	0.18
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.05
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.03	0.07
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.86	1.60
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.13	3.81
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	12.88	7.78
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.86	3.03
↓	PSI 13 Postoperative Sepsis Rate	3.58	5.06	4.44
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.88	1.58
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.29	0.77
↓	CLABSI	0.711	1.336	0.734
↓	CAUTI	0.558	1.107	0.727
↓	SSI COLON Surgical Site Infection	2.13	2.25	3.55
↓	SSI HYST Surgical Site Infection	0.71	2.54	2.13
↓	MRSA	0.047	0.141	0.090
↓	CDIFF	0.671	0.181	0.204
↑	SMB: Sepsis Management Bundle	56.9%	53.8%	57.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.72	74.17
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.59	75.13
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.91	60.05
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.36	85.43
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	46.17	46.48
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.24	0.26
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.18
↓	Sepsis In House Mortality	10.7%	0.12	0.10
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.05	0.04
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.07	0.05
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	164.94	162.99
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	550.80	749.88



Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.39	0.25
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.29	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.09
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.93	1.06
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.77	3.97
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.28	5.43
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.68	2.65
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.25	3.13
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.89	2.33
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.90	1.38
↓	CLABSI	0.711	1.559	1.004
↓	CAUTI	0.558	2.099	1.229
↓	SSI COLON Surgical Site Infection	2.13	4.67	1.27
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.190	0.122
↓	CDIFF	0.671	0.204	0.091
↑	SMB: Sepsis Management Bundle	56.9%	44.4%	48.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.71	71.61
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.45	71.24
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.66	55.76
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.14	82.47
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.63	43.62
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.28	0.29
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.20	0.18
↓	Sepsis In House Mortality	10.7%	0.17	0.19
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.07	0.03
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.11	0.08
↓	Left without being seen	0.83%	0.02	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	186.38	181.58
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	458.08	521.00



Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.19
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.40	0.14
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.92	1.50
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.33	5.91
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	9.33	8.22
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.90	4.39
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.29	5.25
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.89
↓	CLABSI	0.711	1.252	0.631
↓	CAUTI	0.558	0.845	0.733
↓	SSI COLON Surgical Site Infection	2.13	0.95	4.35
↓	SSI HYST Surgical Site Infection	0.71	5.19	5.56
↓	MRSA	0.047	0.148	0.122
↓	CDIFF	0.671	0.273	0.346
↑	SMB: Sepsis Management Bundle	56.9%	50.9%	50.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.47	69.65
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.33	73.20
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.66	54.20
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.64	86.82
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.32	45.77
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.22	0.23
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.17
↓	Sepsis In House Mortality	10.7%	0.18	0.14
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.06	0.05
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.09	0.07
↓	Left without being seen	0.83%	0.02	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	224.00	219.08
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1006.92	1281.67

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.12	0.19
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.09	0.15
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.08	0.14
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	5.01	3.17
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	5.30	4.47
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	13.89	12.05
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	6.40	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.88	9.83
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	3.29
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.45	0.75
↓	CLABSI	0.711	1.181	0.645
↓	CAUTI	0.558	1.319	0.596
↓	SSI COLON Surgical Site Infection	2.13	2.23	4.76
↓	SSI HYST Surgical Site Infection	0.71	1.59	0.00
↓	MRSA	0.047	0.139	0.135
↓	CDIFF	0.671	0.180	0.248
↑	SMB: Sepsis Management Bundle	56.9%	48.3%	41.4%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.24	70.08
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.44	75.09
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.00	59.73
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.90	84.02
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.36	44.52
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.26	0.23
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.19	0.22
↓	Sepsis In House Mortality	10.7%	0.12	0.13
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.04	0.04
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.09	0.07
↓	Left without being seen	0.83%	0.03	0.03
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.46	234.33
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	510.79	668.42

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.36	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.23	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.28	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	35.46	9.01
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.19	7.46
↓	PSI 13 Postoperative Sepsis Rate	3.58	15.27	11.36
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	1.244	0.629
↓	CAUTI	0.558	0.393	1.833
↓	SSI COLON Surgical Site Infection	2.13	2.22	3.77
↓	SSI HYST Surgical Site Infection	0.71	5.56	0.00
↓	MRSA	0.047	0.113	0.000
↓	CDIFF	0.671	0.039	0.121
↑	SMB: Sepsis Management Bundle	56.9%	54.2%	55.8%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	73.49	70.21
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.14	75.47
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	55.46	51.80
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.17	83.93
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.49	41.73
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.23	0.25
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.20	0.20
↓	Sepsis In House Mortality	10.7%	0.10	0.08
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.10	0.04
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.08	0.05
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	227.83	221.33
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	894.96	602.25

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.24	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	3.80
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	10.67	12.77
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.63	1.78
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.23	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.999	0.000
↓	CAUTI	0.558	0.403	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.08	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.079	0.135
↑	SMB: Sepsis Management Bundle	56.9%	61.0%	60.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.40	79.85
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.30	80.76
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.28	61.91
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.79	85.83
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.28	53.06
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.13	0.30
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.23
↓	Sepsis In House Mortality	10.7%	0.05	0.03
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.02	0.03
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.06	0.04
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	202.08	206.42
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	632.88	750.83



Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.80	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	12.99	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	4.44
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	3.51	9.38
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.156
↓	CDIFF	0.671	0.000	0.624
↑	SMB: Sepsis Management Bundle	56.9%	56.5%	60.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.21	80.52
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.06	81.22
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.22	59.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.44	85.97
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.23	54.79
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.24	0.30
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.10	0.16
↓	Sepsis In House Mortality	10.7%	0.02	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.04
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.01	0.00
↓	Left without being seen	0.83%	0.04	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	190.50	188.75
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	786.92	1079.58

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	3.38	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.13	4.46
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	2.587	1.515
↓	CAUTI	0.558	0.672	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	11.11
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.328	0.000
↓	CDIFF	0.671	0.175	0.000
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	55.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.51	68.82
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.37	70.42
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.90	50.66
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.75	79.72
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	41.72	36.07
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.27	0.24
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.16	0.15
↓	Sepsis In House Mortality	10.7%	0.06	0.07
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.04	0.07
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.06	0.04
↓	Left without being seen	0.83%	0.03	0.03
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	175.75	161.08
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	762.63	1125.83



Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	71.43
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	82.0%	82.4%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.34	75.95
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.90	76.35
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.93	59.44
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.69	88.58
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.04	45.52
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.23	0.29
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.11	0.19
↓	Sepsis In House Mortality	10.7%	0.03	0.04
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.03	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.02	0.02
↓	Left without being seen	0.83%	0.01	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.29	129.08
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	319.17	361.33

Desired Performance	Target Measures	Baseline	C	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.85
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.32	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.52
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	17.54	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	9.90	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	18.52
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.908	0.000
↓	CAUTI	0.558	0.000	0.865
↓	SSI COLON Surgical Site Infection	2.13	0.00	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.062	0.000
↓	CDIFF	0.671	0.185	0.226
↑	SMB: Sepsis Management Bundle	56.9%	40.0%	65.7%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.95	71.69
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.68	72.38
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.87	52.40
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.56	78.98
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.30	42.36
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.18	0.24
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.21	0.19
↓	Sepsis In House Mortality	10.7%	0.08	0.09
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.01	0.06
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.05	0.04
↓	Left without being seen	0.83%	0.05	0.03
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	201.04	181.42
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	518.46	592.75

Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.44	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.59	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	4.77	2.45
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.99	6.86
↓	PSI 13 Postoperative Sepsis Rate	3.58	6.99	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.805	2.240
↓	CAUTI	0.558	1.821	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.30	2.56
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.137	0.000
↓	CDIFF	0.671	0.141	0.346
↑	SMB: Sepsis Management Bundle	56.9%	46.9%	57.1%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.04	71.29
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.92	72.77
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.87	55.63
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.60	84.33
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.12	42.81
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.20	0.29
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.14	0.14
↓	Sepsis In House Mortality	10.7%	0.09	0.06
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.05	0.03
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.07	0.02
↓	Left without being seen	0.83%	0.03	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	197.88	175.08
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	693.63	798.67

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	333.33	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.274	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	61.4%	71.4%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	83.87	72.62
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	84.28	74.40
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.69	59.26
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.33	87.37
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	57.64	52.84
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.32	0.23
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.13	0.17
↓	Sepsis In House Mortality	10.7%	0.05	0.04
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.02	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.01	0.04
↓	Left without being seen	0.83%	0.02	0.03
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	142.13	152.42
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	450.96	812.83



Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	4.843	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.197	0.000
↓	CDIFF	0.671	0.197	0.000
↑	SMB: Sepsis Management Bundle	56.9%	64.7%	67.9%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.41	84.51
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.06	83.96
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.78	82.04
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.13	91.82
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.86	53.24
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.27	0.31
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.18	0.16
↓	Sepsis In House Mortality	10.7%	0.05	0.03
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.08	0.06
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.03	0.04
↓	Left without being seen	0.83%	0.01	0.02
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.96	132.75
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	226.13	241.42

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	54.5%	58.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.69	76.45
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.85	64.80
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.63	73.30
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.80	91.52
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.89	46.36
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.30	0.21
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.23	0.13
↓	Sepsis In House Mortality	10.7%	0.02	0.02
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.02	0.00
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	96.33	102.17
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	292.88	440.58



Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	6.369	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	SMB: Sepsis Management Bundle	56.9%	56.6%	63.6%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.97	87.27
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	80.39	79.12
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.26	66.70
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.71	86.47
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.02	49.59
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.17	0.33
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.15	0.19
↓	Sepsis In House Mortality	10.7%	0.03	0.06
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.07
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.04	0.05
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	146.29	139.42
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	475.63	1028.83

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	55.9%	53.8%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6		
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3		
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0		
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6		
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.25	0.00
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.27	0.22
↓	Sepsis In House Mortality	10.7%	0.00	0.05
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.04	0.00
↓	Left without being seen	0.83%	0.03	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	153.13	123.25
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	378.43	1400.25

Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	0.0%	0.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.00	44.44
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	100.00	55.56
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.00	50.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	83.33	
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.44	0.00
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.00	0.00
↓	Sepsis In House Mortality	10.7%	0.00	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.00	0.00
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.92	130.67
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1296.33	515.50

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	56.3%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	79.80	61.45
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.87	77.86
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.97	47.33
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.80	78.36
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	59.96	41.07
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.20	0.00
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.30	0.00
↓	Sepsis In House Mortality	10.7%	0.15	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.00	0.00
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.00	0.00
↓	Left without being seen	0.83%	0.00	0.00
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	132.75	122.58
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	237.00	392.42

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY22	FYTD23
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8 In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	100.0%
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	100.00	79.17
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.67	75.00
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	100.00	100.00
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	90.00	100.00
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	76.67	75.00
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.17	0.50
↓	Sepsis In House Mortality	10.7%	0.00	0.00
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.00	0.00
↓	Left without being seen	0.83%	0.01	0.01
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	109.25	130.50
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	160.00	1673.00