

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.10	0.38
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.06	0.06
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.09	0.06
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.25
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.46	1.55
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.40	1.50
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	5.30	4.49
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.51	3.01
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.17	4.10
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.14	1.40
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.62	0.09
↑	SMB: Sepsis Management Bundle	56.9%	59.2%	62.4%
↓	CLABSI	0.711	1.037	0.810
↓	CAUTI	0.558	0.729	0.791
↓	SSI COLON Surgical Site Infection	2.13	2.94	3.62
↓	SSI HYST Surgical Site Infection	0.71	1.51	2.90
↓	MRSA	0.047	0.080	0.045
↓	CDIFF	0.671	0.182	0.114
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	79.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.3	77.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.9	65.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.0	85.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.9	48.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.2%	24.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	17.9%
↓	Sepsis In House Mortality	10.7%	9.8%	8.6%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	3.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	4.7%
↓	Left without being seen	0.83%	1.37%	0.86%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.8	151.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	603.3	431.3

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.14	0.47
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.15
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.05
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.25
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.38	0.88
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.25	1.27
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.16	2.74
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.23	2.74
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.95	5.26
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.59	3.92
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.74	0.00
↑	SMB: Sepsis Management Bundle	56.9%	51.6%	39.6%
↓	CLABSI	0.711	1.558	0.666
↓	CAUTI	0.558	1.055	1.370
↓	SSI COLON Surgical Site Infection	2.13	4.11	7.55
↓	SSI HYST Surgical Site Infection	0.71	0.00	3.85
↓	MRSA	0.047	0.093	0.039
↓	CDIFF	0.671	0.122	0.097
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	71.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	72.3	72.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.6	57.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.4	82.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.0	41.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.5%	27.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	17.7%
↓	Sepsis In House Mortality	10.7%	18.1%	13.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.0%	3.8%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	8.5%	6.0%
↓	Left without being seen	0.83%	0.96%	0.79%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	196.1	208.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	506.5	593.9

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.21
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.15	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.14	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.15
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	1.16	0.76
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	4.04	3.71
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.65	6.19
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.10	2.93
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.06	3.86
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	1.05	0.56
↑	SMB: Sepsis Management Bundle	56.9%	50.8%	41.3%
↓	CLABSI	0.711	1.004	1.290
↓	CAUTI	0.558	0.755	1.297
↓	SSI COLON Surgical Site Infection	2.13	2.92	5.68
↓	SSI HYST Surgical Site Infection	0.71	4.23	8.33
↓	MRSA	0.047	0.097	0.094
↓	CDIFF	0.671	0.304	0.188
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.0	73.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.0	76.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	52.3	53.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.4	85.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.2	45.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	21.5%	23.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.9%	18.3%
↓	Sepsis In House Mortality	10.7%	13.1%	12.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.6%	3.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.9%	5.8%
↓	Left without being seen	0.83%	0.63%	0.43%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	215.8	216.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	943.7	569.7

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.11	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.08	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.16	0.16
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.32
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.65	0.53
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	2.52	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	2.70	9.48
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.81	2.93
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.13	3.25
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	1.90	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.91	0.00
↑	SMB: Sepsis Management Bundle	56.9%	47.8%	59.4%
↓	CLABSI	0.711	1.029	0.257
↓	CAUTI	0.558	0.838	0.573
↓	SSI COLON Surgical Site Infection	2.13	2.84	3.45
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.121	0.045
↓	CDIFF	0.671	0.188	0.165
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.1	74.5
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.3	75.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.5	58.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	86.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.2	47.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.4%	26.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.6%	19.9%
↓	Sepsis In House Mortality	10.7%	11.4%	9.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.9%	2.5%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.5%	6.4%
↓	Left without being seen	0.83%	2.15%	1.13%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	217.5	194.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	617.2	389.1

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	1.21
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.20
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.19	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.19
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	3.96
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.27	3.70
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	58.6%	64.1%
↓	CLABSI	0.711	0.366	1.825
↓	CAUTI	0.558	1.162	0.251
↓	SSI COLON Surgical Site Infection	2.13	3.49	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.035	0.037
↓	CDIFF	0.671	0.107	0.038
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.6	75.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.3	79.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	54.6	55.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.5	87.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.8	48.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.7%	22.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	17.5%
↓	Sepsis In House Mortality	10.7%	8.6%	10.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.1%	3.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	5.1%
↓	Left without being seen	0.83%	1.59%	1.69%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	213.5	223.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	507.8	422.0

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.35
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.20
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.59
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.17	4.67
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	4.89	2.25
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	1.02	2.20
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.55	2.35
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	2.24	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	67.6%
↓	CLABSI	0.711	0.000	1.042
↓	CAUTI	0.558	0.000	0.487
↓	SSI COLON Surgical Site Infection	2.13	0.48	2.40
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.039
↓	CDIFF	0.671	0.080	0.088
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.4	82.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	82.3	79.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.6	66.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.7	88.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.1	56.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.2%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.4%	14.2%
↓	Sepsis In House Mortality	10.7%	3.4%	2.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.7%	2.4%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	2.9%
↓	Left without being seen	0.83%	1.72%	1.11%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	199.8	186.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	777.8	646.1

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	5.10
↓	PSI 13 Postoperative Sepsis Rate	3.58	10.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	9.62
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	2.70	0.00
↑	SMB: Sepsis Management Bundle	56.9%	67.8%	75.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	4.48	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.199	0.000
↓	CDIFF	0.671	0.381	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	80.7	78.8
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.6	80.5
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	66.3	67.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.9	84.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	51.9	48.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.4%	13.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.8%	16.9%
↓	Sepsis In House Mortality	10.7%	0.2%	0.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.03%	0.35%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	170.9	153.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	789.1	429.8

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.67
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.54	3.18
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	5.46	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	57.1%	65.5%
↓	CLABSI	0.711	1.918	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	10.42	3.33
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.087	0.095
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	70.3	77.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	71.6	77.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	50.5	59.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.6	81.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	37.2	48.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	25.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.4%	16.7%
↓	Sepsis In House Mortality	10.7%	5.6%	4.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.3%	2.6%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.3%	3.5%
↓	Left without being seen	0.83%	1.83%	0.89%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	160.4	147.7
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	879.2	669.4



Desired Performance	Target Measures	Baseline	Greeneville Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.78
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.25	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.49
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	2.76	5.60
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	14.08	6.25
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.85	5.24
↓	PSI 13 Postoperative Sepsis Rate	3.58	7.87	7.19
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.51	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	59.5%	54.9%
↓	CLABSI	0.711	1.235	1.100
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	1.03	4.24
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.049	0.000
↓	CDIFF	0.671	0.255	0.052
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.0	76.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	73.8	76.1
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.2	59.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.6	87.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.2	45.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	27.1%	25.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.0%	18.5%
↓	Sepsis In House Mortality	10.7%	5.6%	5.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.6%	3.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.1%	3.0%
↓	Left without being seen	0.83%	1.42%	0.96%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	187.9	164.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	772.9	674.2

Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.94
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	13.16	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	84.6%	86.8%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.2	79.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.1	80.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	65.8	65.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.2	82.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.8	48.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	26.7%	16.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	16.6%
↓	Sepsis In House Mortality	10.7%	4.2%	4.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.3%	5.9%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.5%	2.5%
↓	Left without being seen	0.83%	1.89%	1.06%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	138.2	143.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	383.0	681.7

Desired Performance	Target Measures	Baseline	Sycamore Shoals Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.51	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.32	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	2.95
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	5.22	2.68
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	8.06
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	10.42	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	65.2%	67.5%
↓	CLABSI	0.711	0.858	0.000
↓	CAUTI	0.558	0.594	0.000
↓	SSI COLON Surgical Site Infection	2.13	5.00	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	15.38
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.287	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.6	76.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.2	79.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.9	62.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	79.8	80.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.6	44.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	23.6%	15.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.9%	17.9%
↓	Sepsis In House Mortality	10.7%	8.3%	3.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.2%	2.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.8%	2.7%
↓	Left without being seen	0.83%	2.00%	1.28%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	181.3	176.9
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	484.6	640.6

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.4%	56.0%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.8	79.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	75.6	76.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	67.7	67.8
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.6	91.4
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.9	48.2
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	19.6%	12.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.0%	20.9%
↓	Sepsis In House Mortality	10.7%	3.4%	2.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.1%	2.0%
↓	Left without being seen	0.83%	1.86%	0.65%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	144.5	136.7
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	648.8	325.2

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↑	SMB: Sepsis Management Bundle	56.9%	63.0%	73.5%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.6	84.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	74.6	82.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	73.8	83.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	91.9	84.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.4	50.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	15.8%	31.8%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	10.2%	7.3%
↓	Sepsis In House Mortality	10.7%	5.3%	5.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	2.1%
↓	Left without being seen	0.83%	0.50%	0.22%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	99.8	104.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	361.9	235.3

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	66.1%	78.8%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	1.130	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	86.2	83.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	86.6	83.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	74.8	71.6
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	92.6	89.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	55.2	48.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	32.1%	28.9%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	14.4%	25.2%
↓	Sepsis In House Mortality	10.7%	4.7%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.4%	2.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.6%	0.8%
↓	Left without being seen	0.83%	1.70%	1.19%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	135.9	126.8
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	239.5	210.9

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	2.99
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	50.0%	68.6%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	89.9	83.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.4	81.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	70.0	67.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	91.2
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	61.0	52.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.0%	13.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.4%	18.8%
↓	Sepsis In House Mortality	10.7%	5.1%	1.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	4.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.1%	2.4%
↓	Left without being seen	0.83%	0.58%	0.38%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	141.8	138.6
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	881.8	621.2

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	57.9%	73.1%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	81.9	91.1
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.6	81.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	51.9	65.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.2	84.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.5	56.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	20.0%	13.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.1%	18.4%
↓	Sepsis In House Mortality	10.7%	7.1%	3.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.09%	0.30%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	119.1	107.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1400.3	244.5



Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	33.3	58.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	66.7	25.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	0.0	66.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7		50.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	0.0	31.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.90%	0.44%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.8	111.3
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	515.5	

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	75.0%	88.9%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	83.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.5	81.4
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	53.6	77.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.6	94.6
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	38.4	64.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.8%	0.0%
↓	Sepsis In House Mortality	10.7%	0.0%	5.3%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	9.5%
↓	Left without being seen	0.83%	0.08%	0.15%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	115.4	129.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	309.0	207.8

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY23	FYTD24
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate			0.00
↓	PSI 9 Perioperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	100.0%	
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	91.7	91.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	87.5	79.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	75.0	75.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	100.0	62.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	54.2	33.3
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.0%	20.0%
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%		0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	1.18%	0.90%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	128.9	141.1
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	1673.0	770.0