

Desired Performance	Target Measures	Baseline	Ballad Health	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.36	0.34
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.05	0.08
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.23	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	1.43	1.35
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.58	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	4.14	10.04
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.06	2.06
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.99	5.01
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	1.29	5.71
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.09	0.50
↑	SMB: Sepsis Management Bundle	56.9%	62.9%	68.0%
↓	CLABSI	0.711	0.782	0.799
↓	CAUTI	0.558	0.821	0.809
↓	SSI COLON Surgical Site Infection	2.13	3.70	1.52
↓	SSI HYST Surgical Site Infection	0.71	3.37	0.00
↓	MRSA	0.047	0.051	0.071
↓	CDIFF	0.671	0.110	0.179
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.8	77.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.2	77.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.6	57.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	85.9	84.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.6	47.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	24.1%	23.6%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.0%	25.2%
↓	Sepsis In House Mortality	10.7%	8.5%	8.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.2%	2.2%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	4.5%	4.7%
↓	Left without being seen	0.83%	0.83%	0.73%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	151.8	154.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	432.0	376.5

Desired Performance	Target Measures	Baseline	Johnson City Medical Center	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.55	1.06
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.14	0.28
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.05	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.23	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	1.01	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	1.16	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	3.15	11.95
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.69	2.22
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.82	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	3.61	7.69
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	40.5%	41.7%
↓	CLABSI	0.711	0.618	1.153
↓	CAUTI	0.558	1.357	1.672
↓	SSI COLON Surgical Site Infection	2.13	7.87	20.00
↓	SSI HYST Surgical Site Infection	0.71	2.63	0.00
↓	MRSA	0.047	0.065	0.125
↓	CDIFF	0.671	0.089	0.139
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	71.4	73.2
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	71.4	73.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	52.6	46.9
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.6	80.7
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	40.4	40.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	27.0%	40.5%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.5%	26.9%
↓	Sepsis In House Mortality	10.7%	13.8%	17.4%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.7%	2.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.1%	10.8%
↓	Left without being seen	0.83%	0.76%	0.62%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	209.0	192.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	617.5	839.0

Desired Performance	Target Measures	Baseline	Holston Valley Medical Center	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.20	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.14	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.71	4.30
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	4.12	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	6.44	8.16
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.34	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	4.29	8.20
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	15.63
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.50	0.00
↑	SMB: Sepsis Management Bundle	56.9%	42.3%	50.0%
↓	CLABSI	0.711	1.296	0.603
↓	CAUTI	0.558	1.294	0.000
↓	SSI COLON Surgical Site Infection	2.13	5.94	0.00
↓	SSI HYST Surgical Site Infection	0.71	8.00	0.00
↓	MRSA	0.047	0.087	0.079
↓	CDIFF	0.671	0.186	0.237
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	74.7	74.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.5	77.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.5	57.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.8	82.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	46.5	43.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.7%	19.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.9%	29.0%
↓	Sepsis In House Mortality	10.7%	11.9%	9.7%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.9%	4.5%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.7%	4.1%
↓	Left without being seen	0.83%	0.42%	0.64%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	216.8	217.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	553.1	438.5

Desired Performance	Target Measures	Baseline	Bristol Regional Medical Center	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.15	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.30	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.49	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	7.40	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	2.74	2.98
↓	PSI 13 Postoperative Sepsis Rate	3.58	3.07	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	61.0%	66.7%
↓	CLABSI	0.711	0.240	0.690
↓	CAUTI	0.558	0.712	0.641
↓	SSI COLON Surgical Site Infection	2.13	2.65	0.00
↓	SSI HYST Surgical Site Infection	0.71	2.70	0.00
↓	MRSA	0.047	0.042	0.079
↓	CDIFF	0.671	0.152	0.158
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.8	77.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	76.2	75.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.2	61.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.5	84.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	48.8	47.5
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	16.1%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	19.5%	20.0%
↓	Sepsis In House Mortality	10.7%	8.8%	7.1%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.5%	1.7%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	6.0%	5.5%
↓	Left without being seen	0.83%	1.08%	1.11%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	193.0	209.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	379.3	349.0

Desired Performance	Target Measures	Baseline	Johnston Memorial Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	1.10	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.18	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.18	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	3.60	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.51	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	66.4%	72.7%
↓	CLABSI	0.711	1.730	3.021
↓	CAUTI	0.558	0.235	1.616
↓	SSI COLON Surgical Site Infection	2.13	1.11	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.034	0.000
↓	CDIFF	0.671	0.035	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	75.2	80.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.0	82.6
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	57.7	62.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.6	88.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.6	48.7
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	22.6%	25.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.0%	30.2%
↓	Sepsis In House Mortality	10.7%	10.1%	7.9%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.3%	2.3%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	5.0%	3.0%
↓	Left without being seen	0.83%	1.65%	0.78%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	212.8	158.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	409.5	378.0

Desired Performance	Target Measures	Baseline	Franklin Woods Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.32	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.18	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.54	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	3.23	5.68
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	33.33
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.03	5.03
↓	PSI 13 Postoperative Sepsis Rate	3.58	2.15	24.39
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	11.76
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	3.44
↑	SMB: Sepsis Management Bundle	56.9%	65.1%	62.5%
↓	CLABSI	0.711	0.968	0.000
↓	CAUTI	0.558	0.448	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.03	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.036	0.000
↓	CDIFF	0.671	0.081	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.9	83.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	80.6	80.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	64.7	59.5
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	88.8	87.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	56.4	57.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	18.9%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.2%	21.4%
↓	Sepsis In House Mortality	10.7%	2.5%	4.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.6%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.7%	2.8%
↓	Left without being seen	0.83%	1.06%	1.19%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	187.8	204.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	624.8	485.5

Desired Performance	Target Measures	Baseline	Indian Path Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.88	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	9.35	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	75.6%	83.3%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	0.00	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	79.3	93.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.1	86.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.1	56.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.8	90.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	50.1	58.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	12.5%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.3%	26.3%
↓	Sepsis In House Mortality	10.7%	0.5%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.34%	0.50%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	152.8	170.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	433.0	650.0

Desired Performance	Target Measures	Baseline	Norton Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.62	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	3.01	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	64.2%	25.0%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	2.86	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.087	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	77.6	76.6
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	78.0	72.8
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	59.9	60.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	82.8	82.5
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	49.0	52.4
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.2%	18.2%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.8%	20.0%
↓	Sepsis In House Mortality	10.7%	4.1%	7.2%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.4%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.1%	8.1%
↓	Left without being seen	0.83%	0.86%	0.51%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	150.7	159.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	612.3	375.0

Desired Performance	Target Measures	Baseline	Greenville Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.72	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.45	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	5.15	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	5.78	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	4.84	7.19
↓	PSI 13 Postoperative Sepsis Rate	3.58	6.71	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	58.1%	80.0%
↓	CLABSI	0.711	1.021	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13	4.38	0.00
↓	SSI HYST Surgical Site Infection	0.71	0.00	
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.048	0.270
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.9	83.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	77.1	84.9
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	63.2	67.1
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.7	87.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	45.9	51.6
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	25.4%	15.4%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	18.9%	20.0%
↓	Sepsis In House Mortality	10.7%	5.8%	4.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	3.4%	2.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	3.0%	0.0%
↓	Left without being seen	0.83%	0.92%	0.71%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	163.0	212.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	633.9	576.5

Desired Performance	Target Measures	Baseline	Smyth County Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.87	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	0.00	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	86.2%	66.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	78.2	75.9
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.7	81.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	60.4	54.2
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	84.0	95.8
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.9	40.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	15.4%	20.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.6%	20.0%
↓	Sepsis In House Mortality	10.7%	4.6%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	5.5%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.3%	0.0%
↓	Left without being seen	0.83%	1.02%	0.58%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	144.0	121.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	658.0	301.5

Desired Performance	Target Measures	Baseline	Sycamore Shoals Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	2.78	0.00
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76	0.00	0.00
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24	0.00	0.00
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	0.00
↓	PSI 13 Postoperative Sepsis Rate	3.58	7.35	0.00
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	0.00
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	60.8%	66.7%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	6.098
↓	SSI COLON Surgical Site Infection	2.13	6.67	0.00
↓	SSI HYST Surgical Site Infection	0.71	15.38	0.00
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.986
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	76.4	82.4
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.5	85.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	58.7	70.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.8	91.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	43.9	52.8
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	17.5%	16.7%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	21.0%	30.8%
↓	Sepsis In House Mortality	10.7%	3.0%	6.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	1.9%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.5%	6.1%
↓	Left without being seen	0.83%	1.25%	0.73%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	173.2	157.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	621.5	1177.0

Desired Performance	Target Measures	Baseline	Lonesome Pine Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59	0.00	
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31	0.00	
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83	0.00	
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↑	SMB: Sepsis Management Bundle	56.9%	63.3%	
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	82.4	83.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.9	50.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	61.5	50.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	91.0	50.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	47.7	50.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	12.0%	33.3%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	17.6%	33.3%
↓	Sepsis In House Mortality	10.7%	1.9%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.9%	0.0%
↓	Left without being seen	0.83%	0.61%	0.43%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	134.6	151.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	322.1	285.0

Desired Performance	Target Measures	Baseline	Hawkins County Memorial Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	75.7%	100.0%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	4.975
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	88.3	86.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	85.6	53.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	80.8	66.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	86.5	63.3
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	52.4	39.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	29.6%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	5.5%	0.0%
↓	Sepsis In House Mortality	10.7%	5.4%	12.5%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	1.8%	0.0%
↓	Left without being seen	0.83%	0.21%	0.23%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	105.6	84.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	240.1	287.0

Desired Performance	Target Measures	Baseline	Russell County Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	0.00
↑	SMB: Sepsis Management Bundle	56.9%	76.9%	88.9%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.000	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.2	81.3
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	79.9	70.3
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	62.9	50.0
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	87.7	72.1
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	44.9	54.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	34.0%	0.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	23.6%	25.0%
↓	Sepsis In House Mortality	10.7%	0.5%	2.8%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	2.1%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.7%	0.0%
↓	Left without being seen	0.83%	1.14%	0.67%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	124.1	113.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	213.2	243.5

Desired Performance	Target Measures	Baseline	Unicoi County Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18	0.00	
↑	SMB: Sepsis Management Bundle	56.9%	71.7%	100.0%
↓	CLABSI	0.711	0.000	0.000
↓	CAUTI	0.558	0.000	0.000
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047	0.000	0.000
↓	CDIFF	0.671	0.487	0.000
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	83.7	80.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	81.5	78.2
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	68.4	56.4
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	89.7	92.9
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	53.8	55.9
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	17.9%	50.0%
↓	READM30PN Pneumonia 30day readmission rate	17.9%	20.2%	33.3%
↓	Sepsis In House Mortality	10.7%	1.5%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	2.2%	0.0%
↓	Left without being seen	0.83%	0.41%	0.72%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	137.9	134.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	648.7	582.0

Desired Performance	Target Measures	Baseline	Lee County Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	71.0%	100.0%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	89.7	100.0
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	85.3	100.0
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	71.7	91.7
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	80.3	95.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	57.2	75.0
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	12.5%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.0%	0.0%
↓	Sepsis In House Mortality	10.7%	3.2%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	0.0%
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	0.0%
↓	Left without being seen	0.83%	0.29%	0.68%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	109.0	111.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	318.1	245.5

Desired Performance	Target Measures	Baseline	Dickenson Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	72.2	
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	38.9	
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	50.0	
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	75.0	
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	40.0	
↓	READM30HF Heart Failure 30day readmissions rate	27.7%		
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	
↓	Sepsis In House Mortality	10.7%		
↓	MORT30HF Heart failure 30day mortality rate	3.0%		
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	
↓	Left without being seen	0.83%	0.43%	0.54%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	110.5	106.5
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	161.0	

Desired Performance	Target Measures	Baseline	Hancock County Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%	85.7%	100.0%
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	84.1	91.7
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	83.3	91.7
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	42.5	83.3
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	92.9	100.0
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	70.9	61.1
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	0.0%	0.0%
↓	Sepsis In House Mortality	10.7%	5.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	9.1%	0.0%
↓	Left without being seen	0.83%	0.14%	0.00%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	126.9	145.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	212.0	199.5

Desired Performance	Target Measures	Baseline	Johnson County Community Hospital	
			FY24	FYTD25
↓	PSI 3 Pressure Ulcer Rate	1.07	0.00	0.00
↓	PSI 6 Iatrogenic Pneumothorax Rate	0.25	0.00	0.00
↓	PSI 8a In Hospital Fall with Hip Fracture Rate	0.06	0.00	0.00
↓	PSI 8b In Hospital Fall with Other Fracture Rate		0.00	0.00
↓	PSI 9 Postoperative Hemorrhage or Hematoma Rate	1.59		
↓	PSI 10 Postoperative Acute Kidney Injury Requiring Dialysis Rate	0.76		
↓	PSI 11 Postoperative Respiratory Failure Rate	9.24		
↓	PSI 12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis Rate	3.31		
↓	PSI 13 Postoperative Sepsis Rate	3.58		
↓	PSI 14 Postoperative Wound Dehiscence Rate	0.83		
↓	PSI 15 Unrecognized Abdominopelvic Accidental Puncture/Laceration Rate	1.18		
↑	SMB: Sepsis Management Bundle	56.9%		
↓	CLABSI	0.711		
↓	CAUTI	0.558		
↓	SSI COLON Surgical Site Infection	2.13		
↓	SSI HYST Surgical Site Infection	0.71		
↓	MRSA	0.047		
↓	CDIFF	0.671		
↑	HCOMP1A P Patients who reported that their nurses "Always" communicated well	84.6	88.9	
↑	HCOMP2A P Patients who reported that their doctors "Always" communicated well	83.3	66.7	
↑	HCOMP5A P Patients who reported that staff "Always" explained about medicines before giving it to them	71.0	40.0	
↑	HCOMP6Y P Patients who reported that YES, they were given information about what to do during their recovery at home	87.7	45.0	
↑	HCOMP7SA Patients who "Strongly Agree" they understood their care when they left the hospital	54.6	27.2	
↓	READM30HF Heart Failure 30day readmissions rate	27.7%	0.0%	
↓	READM30PN Pneumonia 30day readmission rate	17.9%	16.7%	
↓	Sepsis In House Mortality	10.7%	0.0%	0.0%
↓	MORT30HF Heart failure 30day mortality rate	3.0%	0.0%	
↓	MORT30PN Pneumonia 30day mortality rate	5.0%	0.0%	
↓	Left without being seen	0.83%	0.86%	1.36%
↓	Median Time from ED Arrival to Departure for Outpatients (18b)	126.00	136.7	113.0
↓	Median Time from ED Arrival to Transport for Admitted Patients (ED1)	223.00	770.0	