Epic Workflow – How to Order a Nutrition Referral

Use this workflow to enter a Medical Nutrition Therapy appointment referral in Epic for a patient to see a registered dietitian.

1	If you're already in a patient	
1.	If you're already in a patient	
	encounter, skip down to #3.	🚺 Epic 🗸 🏠 Home 🚦 Patient Lists 🎁 Today's Pts 🧯 Patient Lookup
2.	If you're not already in a patient	
	encounter:	Recent
	a. Open a patient up in Chart	Send Letter
	Review.	
		Patient Care
	b. Click on the Epic button in the top	Scheduling
	left.	Scileduling 7 5 Encounter
	c. Hover over Patient Care, then	
	click on Encounter .	
	d. Click the New button.	
		Encounter Selection for Coins, Abigail
		Selected record: Coins, Abigail
		Contact Date Contact Type Provider Department Status
		09/18/2018 Appointment Rob Marino, MD BHMA FM BR MIDTOWN Arrived 08/13/2018 Admission Walt Whitecoat, MD HVMC A6 MEDICINE Discharged
		08/25/2018 Admission Walt Whitecoat, MD HVMC A6 MEDICINE Discharged
		07/27/2018 Admission Walt Whitecoat, MD HVMC A6 MEDICINE Discharged
		New Search >> More Accept Cancel
		Enceunter Information: 4 loaded
	e. In encounter Type , select Orders	
	Only.	New Encounter for Coins Abigail
	f. Click the Accept button.	New Encounter for Coins, Abigail
	I. Click the Accept Batton.	
		Date: 12/4/2020
		Type: Orders Only
		Type: Orders Only
		Provider: Jessie-Iprd Buonaro, RD PCP V
		Department: HVMC DIETARY
		<u>A</u> ccept <u>C</u> ancel
-		
3.	Click the + ADD ORDER button on the	_
	bottom left.	
		+ ADD ORDER E + ADD DX (0)
4.	In the Search for new orders box	
	type ref50 . Hit Enter.	
	//	ref50 + ADD DX (0)
-	The serve of the serves to found to	
5.	The name of the correct referral is	
	"Ambulatory referral to Nutrition	

Services." Make sure this is selected	E Order Search
and click the Accept button.	REF50 Preference List Eacility List
	E Panels (No results found)
	Medications (No results found)
	D Procedures Name Type Px Code Pref List Resulting Agencies
	Ambulatory referral to Nutrition Services Referral REF50 AMB REFERRALS DATABASE
	Select And Stax
6. By "Class" select Internal Referral.	
7. By "To dept" select one of the	Ambulatory referral to Nutrition Services
following:	Class: Internal Ref Q
a. GCHE DIETARY (For Greeneville	
Community Hospital MNT clinic)	Override
b. JCMC DIETARY (For Johnson City	to dept: SCCH DIETARY WMA HEM/ONC BR WMA HEM/ONC KP KHO TRH DIETARY
Medical Center MNT adult and	To dept Nutrition
pediatric clinic)	To
c. NNCH DIETARY (For Norton	provider: Reason: Specialty Services Q Specialty Services Required Second Opinion Patient Preference
Community Hospital MNT clinic)	Priority: Routine P Routine Urgent Elective
d. RCH DIETARY (For Russell County	To prov Dietitian
Hospital MNT clinic)	Spec: Comments: ⊕ ♦ 5 ℃ 2 2 2 2 + Insert SmartText ট ⇔ ♦ ≰ ਙ
e. SCCH DIETARY (For Smyth County	Medicare MNT - 3 hours in 1st year, 2 hours in subsequent year
Community Hospital MNT clinic) f. SSH DIETARY (For Sycamore	OR E
Shoals Hospital MNT clinic)	Non-Medicare MNT
g. HCMH DIETARY (For Hawkins	
County Memorial Hospital MNT	
clinic)	
8. The "To provider" section is not	
necessary, unless you know the name	
of the dietitian at that facility.	
9. By "Reason" select Specialty Services	
Required.	
10. By "Priority" select Routine .	
11. By "To prov spec" select Dietitian or	
Nutrition. 12. In the Comments section:	
a. If the patient has Medicare part B	spec: Comments: D → C 2 2 + Insert SmartText Ē ← ⇒ 🐇 =>
insurance, type: "Medicare MNT	Comments: 10 C 2 2 2 + Insert Smartfext T 4 + Smartfext A state of the state of th
- 3 hours in first year" or	OR =
"Medicare MNT – 2 hours in	Non-Medicare MNT
subsequent years"	Show Additional Order Details 📎
b. If the patient has any other	
insurance type, type: " Non-	
Medicare MNT"	
c. Add any additional information	
here you feel may be helpful for	
the dietitian to know. 13. Click Show Additional Order Details	
to expand your options.	
to expand your options.	

 14. Scroll down to <i># of Visits</i>. Change this to up to 20 visits. It is best for patients to see a dietitian on an ongoing basis and not just one single time. 15. Click the Accept button. 	Referral: Location/POS: From: To: # of Visits: 2d Override restrictions Department: SCCH DIET/ WMA HEM/ONC BR WMA HEM/ONC KP KHO TRH DIETARY MARK Required
16. At this point a referral is pending but there is not diagnosis associated with it. Click the two gray rings.	Ox Association Edit Multiple Create Panel Options After Visit Ambulatory referral to Nutrition Services Internal Referral, Routine, SCCH DIETARY, Nutrition, Specialty Services Required PEND Select a pharmacy
 17. Select the appropriate diagnosis/es. If none relevant to nutrition are listed, search for the patient's appropriate diagnosis. a. Diagnosis z71.3 (Dietary Counselling and Surveillance) may also work. 	Associate Diagnoses Coins, Abigail type 2 diabetes Typ
18. Pick the appropriate diagnosis from the list.	E Database Matches Image: Control Codes Match: type 2 diabetes Find ID Name ICD-10 Codes 6593059 type 2 diabetes mellitus affecting pregnancy in first trimester, antepartum 024.111 1579653 Type 2 diabetes mellitus affecting pregnancy in second trimester, antepartum 024.112 1579655 Type 2 diabetes mellitus affecting pregnancy in third trimester, antepartum 024.113 1579623 Type 2 diabetes mellitus affecting pregnancy in third trimester, antepartum 024.111 1579624 Type 2 diabetes mellitus associated with mutation in ABCC8 gene (HCC) E11.9 19 1559100 Type 2 diabetes mellitus associated with mutation in ACT2 gene (HCC) E11.9 19 1559366 Type 2 diabetes mellitus associated with mutation in GCGR gene (HCC) E11.9 19 1559366 Type 2 diabetes mellitus associated with mutation in GCGR gene (HCC) E11.9 19 1559366 Type 2 diabetes mellitus associated with mutation in GCGR gene (HCC) E11.9 19 1559366 Type 2 diabetes mellitus associated with mutation in GCGR gene (HCC) E11.9 19 1659366 Located With circulatory complication With diabetic arthropathy </td

